JOHN CITIZEN

Address: 11 Smith Street, Melbourne, 3000

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ACADEMIC BACKGROUND

Mar. 2002 to TERTIARY INSTITUTION & LOCATION

June 2005 Diploma/Bachelor of (any majors in brackets)

1998 SECONDARY SCHOOL NAME & LOCATION

Level of Education Achieved (eg VCE)

KEY BUSINESS SKILLS

• Use these dot points to match your skills to the position you're applying for

• eg. Face-to-face and phone-based customer service

• ...

• ...

KEY BUSINESS ACHIEVEMENTS

- Use these dot points to match your skills to the position you're applying for
- eg. Face-to-face and phone-based customer service
- **•** ...
- **•** ...

[The key business achievements section could be placed solely in this part of the resume, or may be more suitable as a sub-section for each role performed in your work history - or a mix of both. Try not to duplicate on information where possible – you want to keep the resume short]

Sept 2008 to Present

COMPANY NAME - LOCATION

Your Position

Key Achievements

- Make the achievement quantifyable (or measurable). (Eg. Increased sales in July quarter by 25%)
- ◆ Staff Member of the month July 2006
- 3 or 4 of achievements are enough

Tasks & Responsibilities

- ◆ Don't go into too much depth here save it for the interview stage.
- It helps to showcase the most important tasks first
- You should keep the list to no more than 8 points. Otherwise it's too long.
- **•** ...
- **•** ...
- •

Aug 2005 to Aug 2008 **COMPANY NAME - LOCATION**

Your Position

Key Achievements

- **◆** ...
- **•** ...

Tasks & Responsibilities

- **•** ...
- **•** ...
- **•** ...
- **•** ...

COMPUTING PACKAGES: SKILLS AND EXPERIENCE

- eg. Advanced knowledge of all MS Office applications
- Any other packages used
- **•** ..
- ***** ...
- **•** ...

INTERESTS

- Display something about your personality. It's good to show you're active.
- **•** ...

REFEREES

Available upon request